



# TS Group

## **Quality Policy Statement**

*TS Group is committed to providing Quality products and service to all its customers. To this end, TS Group has established and maintains a quality management system compliant with the requirements of ISO 9001 'Quality Management Systems'*

*Our policy is to:*

- *Provide quality products and services that fully satisfy our customer's requirements*
- *Continually improve the effectiveness of both the quality management system and the provision of all our services and products*
- *Comply with prevailing statutory and regulatory requirements*

*This will be achieved by:*

- *Setting and reviewing meaningful and measurable quality objectives and ensuring those objectives are met;*
- *Providing the necessary resources and ensuring responsibilities and authorities have been determined and communicated within TS Group;*
- *Reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement;*
- *Ensuring activities are performed in accordance with group processes, customer and regulatory requirements*

*Whilst TS Group Board of Directors retain overall responsibility for quality, all employees are responsible for ensuring that best practice is implemented at all times and for complying with the requirements of TS Group Quality Management System.*

*This policy is itself kept under continuous review, and will be communicated to all staff and be available to interested parties.*

**Dan Harding**

**Managing Director**

11<sup>th</sup> November 2016